

BOSCASTLE CHAMBER OF TRADE & COMMERCE

Wednesday 11th September 2019 Wellington Hotel

MINUTES OF MEETING

Present: Ross Yates, Chris Searle, Nick Chater, Claire Bailey, Jon and Dely Ward, Louise Smith, Michelle, Tracy Bright, Debbie Beszant

Apologies: YHA, Paul and Jackie Stedman, Selena, Steve Coom, Fergus (Museum), Roz Fentem

Website

Please review your online listing and contact Steve Coom with any changes to be made. The website also needs photos to promote the village, please send any to Steve.

Walking Week

19th – 24th April 2020

It was agreed in an exec meeting that £150 would be added to the £350 profit made by the previous walking week to be spent on advertising on the next event in April 2020.

The BCTC wishes to thank Selena for her continuing hard work in organising the walking week event. Selena attached a short narrative and poster to advertise (as attached).

Dark Gathering – Narrative from Fergus at The MWM

The MWM gave a narrative update for members as attached. If anyone has any worries or questions feel free to email them to Fergus at the Museum on his direct email development@mwm.museum. The BCTC is very grateful to Fergus for the huge amount of work that he has done to ensure that this year's event is successful.

Members are encouraged to review the request for on call first aiders and pumpkins in the attached update.

Strong Customer Authentication

You may be aware of the new rules coming into force regarding paying for goods and services which will require two factor authentication. Please check that details entered into third party/booking agents may require additional settings to transfer payments.

Traders Phone Tree

This had been used a number of times over the season. It was especially useful in warning other members of scams and scammers circulating the village. Please sign up if you haven't already via Louise at Bridge House.

Neighbourhood Plan

The steering group has been created. The plan will take 2/3 years to create and will be in force until 2030. There is an open evening on Tuesday 24th September at 7pm in the village hall and BCTC members are encouraged to attend.

Payment Sense

Chris provided information about Payment Sense as an alternative merchant service. He has started using them and recommends them. If you would like more information please contact Chris. There is a £25 off welcome deal available when quoting BCTC.

CIC

The toilet doors should be open at all times due to the new paddle gate system. The gates have generated 43% more revenue so far and even take contactless card payment. The male toilets will be closed over the winter period with the ladies being made unisex and remaining open to save costs.

Minibus

Claire is desperately in need to drivers to help with the community trips. It would involve only a couple of days per year. Please contact Claire if you would like to sign up to be a driver. Alternately please spread the word and encourage others to help out.

Christmas

The BCTC will ask Robin to supply two trees. Thanks to Paul Stedman and Sue Webster for the offers to use their electricity to power the tree lights. Help will be needed this year to take the tree down in January. Please contact Debbie if you are able to help. Debbie will write to the school inviting them to make decorations for the bottom tree, if they wish.

Date of next meeting; Wednesday 13th November 2019